

JewelryNest RETURN FORM

Please print this form and fill out completely.

1. Name: _____

2. Address (Street, City, State, Zip): _____

3. Return Authorization Number: _____

(Please obtain this number by contacting customer service at 1-516-569-9267 or by emailing service@jewelrynest.com. Packages without this number will not be accepted.)

4. Item(s) Returning (please include product number and description):

5a. Reason for Return. Please check appropriate box:

- Did Not Receive Item in Time
- Wrong Finger Size Received
- Item received is not as Described
- Item is Damaged
- Found Elsewhere Cheaper
- Other, Please Specify
- Wrong Item Received To Be Exchanged
- Wrong Engraving Received
- Item received is not as Pictured
- Item is of Poor Quality
- Personal Reason

5b. Please specify any other comments regarding the reason for return:

5c. Contact me regarding the Wrong / Damaged / Defective Merchandise

- Yes
- No

6. Type of Refund/Exchange. Please check the appropriate box:

- Refund the money in the form of original payment.
- Exchange the item that was ordered with my new order.

7. Any further comments

For your protection, please send all returns via registered and insured mail to the following address:

JNest
141 Woodmere Blvd
Suite 1G
Woodmere, NY 11598
USA

In order to protect the package against possible theft, please do not write Jewelry Nest, jewelry, diamonds or any other luxury related word. JewelryNest will not be responsible for return shipping losses.

Conditions of Return

Packages without a return authorization number will NOT be accepted for refund. The item MUST be received at JewelryNest within THIRTY (30) DAYS for the refund. Any items received after this period will not be accepted for refund. The original gemological laboratory certificate that was issued with the item MUST also be returned. Otherwise the replacement fee of \$200 will be charged.

If the item is a gift, the authorization number MUST be written on the JewelryNest address label. The gift recipient may exchange the item or elect to receive a JewelryNest gift certificate instead of a refund.

Additional Notes

For resizing of diamond accent settings and diamond wedding bands, please contact 1-516-569-9267

Custom or special orders, personalized and engraved items cannot be refunded unless there is an error on behalf of JewelryNest. JewelryNest will refund the full cost of the item EXCLUDING shipping, handling and insurance charges. JewelryNest will refund shipping and handling costs only if the return is a result of JewelryNest's error.

Return Time

All requests will be processed after our laboratory inspects and verifies the condition of the item. Returns take approximately five business days to process upon receipt of the item.

Again, please return every item WITHIN THIRTY (30) DAYS with all of its original materials for the refund. If you have any questions, please contact our customer service at 1-516-569-9267.

Thank you for shopping at JewelryNest.com, for fine diamonds and jewelry.